

COAL INDIA SETS UP 24X7 IMC CELL AT CORPORATE OFFICE

Shri. Gopal Singh, Chairman, CIL inaugurated an "Initiatives, Monitoring and Control" Cell at CIL's Corporate Office in Kolkata today. The IMC Cell has been set up to ease the concern of coal fired power plants, facing critical coal stocks. Similar 24X7 IMCs have been set up at all coal producing subsidiaries of CIL with a toll-free number.

The Cell will work 24x7 and will monitor and coordinate with Railways, Power Utilities/ IPPs for rushing coal to generating units facing critical stocks and avoid stock crisis at any of the linked power stations.

Shri. Gopal Singh who stepped in as Chairman, CIL on 1 September, 2017 termed this initiative as "an effort to rush coal to thermal power stations facing critical stocks and avoid stock crisis at any of the linked power stations. This is our commitment to consumers to address their problems on priority and provide feedback on the course of action taken. We plan to monitor production and dispatch of coal closely".



EMAIL DETAILS FOR IMC CELL : imc.cilhq@coalindia.in

CHAIRMAN, CIL INAUGURATES SAMADHAN CELL AT CORPORATE OFFICE

Shri. Gopal Singh, Chairman, CIL inaugurated a "Samadhan Cell" at CIL's Corporate Office in Kolkata. Stakeholders and employees can lodge their grievances at the Samadhan Cell. The grievances lodged will be acknowledged and redressed within 30 days. A display board will update the status of grievances every week. Shri. C.K.Dey, Director - Finance, CIL, Shri. S N Prasad, Director - Marketing, CIL and Shri Shekhar Saran, Director - Technical, CIL were present on the occasion.



EMAIL DETAILS FOR SAMADHAN CELL : samadhan.cil@coalindia.in